

## NATURALLY MADE SOAPS TERMS AND CONDITIONS -VERSION 1

This version changed on 10.02.10

### Refunds and Returns

All my products are freshly handmade in small batches, I cannot refund or accept returns that have been opened or used. As my products are made in small quantities please be aware that you may notice variations in colour, texture, scent or wrapping between orders, if you have any queries please contact me

[soapchick@naturallymadesoaps.co.uk](mailto:soapchick@naturallymadesoaps.co.uk)

01395 239069

If your soap does not reach you in perfect condition I will replace it or refund your purchase price including your postage charge, please contact me within 7 days to arrange this.

When returning products I would ask that you take care in packing them, where products are found to have been defective or damaged before delivery I will refund your costs in returning them to me. Please note this only applies to products bought directly from this site not from any of my stockists.

I do not refund samples.

### Cancellations

You may cancel your order with me for any reason for up to 7 days from the day you receive your order providing you sent them back unopened and in good condition at your own expense. I will then refund your purchase price.

### Site Content and Images

All content and images on Naturally Made Soaps sites are owned by Naturally Made Soaps and protected. My site content cannot be copied or reproduced in any form without written permission from Naturally Made Soaps. All images, product names, brand names and ideas belong to Naturally Made Soaps and may not be used or reproduced.

### Privacy

Your privacy is very important to me. Naturally Made Soaps guarantees NEVER to sell or provide any of your personal information to anyone including other companies or third party organisation. Your information will only be used by myself, for example I may contact you about an order or you can sign up to my blog, your email will be used if you have joined my mailing list.

### Credit Card Security

Your purchase is safe with Naturally Made Soaps, your details are encrypted by Industry standard Secure Sockets Layer (SSL) technology. This provides encryption of personal information such as your name, address and payment details.

### Shipping

I will endeavor to send your order within 3 working days, often sooner. Don't forget, I can send goods directly to any address you choose, save on postage and let me send your gift directly.

If you are buying from any country outside the UK you may be charged customs or import duty relevant to the country you live in.

If I am out of stock I will contact you as soon as possible and either refund your order cost or suggest another alternative soap.

All my prices are in GBP.

Naturally Made Soaps retain ownership of all products sent until fully paid for by the customer.

#### Disclaimer

Naturally Made Soaps products are not intended to treat, cure, diagnose or prevent any conditions. Please use all my products with care, **DO NOT EAT MY PRODUCTS** although they look good enough to eat they won't taste nice. Please use my products only for the purposes for which they are intended. I am not liable for the misuse of my products. For people who have sensitive skin conditions I recommend that you do a skin test patch before using, if any redness or irritation occurs please discontinue use. Please take time to research the ingredients I use before using my products on your skin or hair. While I know I use great quality natural products to make my soap a very small number of people might be allergic to some of the ingredients. Because all my recipes use oils and butters that are hand mixed there can be slight variations in texture and colour, always know, the quality is never compromised.

I promise to always provide you with the best quality ingredients in my soap and the best customer service possible.

Naturally Made Soaps retain the right to make changes to my Terms and Conditions at any time in keeping with UK law.